

Tapware Care Guide

Note: Damage from improper cleaning is not covered by warranty.
Refer to Warranty Conditions for more details.

Daily Care: Keep It Simple

The best way to maintain your tapware is with consistent, gentle cleaning. Use a soft damp cloth to wipe away fingerprints, soap residue, and water spots after use. A quick daily wipe-down helps prevent build-up and keeps finishes looking crisp.

Where possible, dry the tapware after cleaning to prevent limescale deposits forming from hard water. This is especially helpful in areas where water tends to pool around the base of the mixer or spout.

Avoid hanging damp towels, facecloths, or sponges over your taps. Prolonged moisture exposure can affect the finish, especially on PVD surfaces.

For a Deeper Clean

For a more thorough clean, use a mild soap solution, such as a drop of liquid dishwashing detergent diluted in warm water, applied with a soft sponge or microfibre cloth. This gently lifts grease, residue, and light mineral deposits without damaging the surface. Rinse thoroughly with clean water and dry with a soft cloth to avoid water spots. There's no need for harsh chemicals or abrasive tools; in fact, avoiding them helps preserve both the look and lifespan of your tapware.

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0800 728 662 | www.newtech.co.nz

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Routine Checks

Regularly clean aerators to avoid mineral build-up affecting water flow.



Understand Your Tapware Finish

Different finishes benefit from slightly different care approaches. For example, the Evoke/Motivo Tapware range by Newtech includes a variety of surface finishes, each with its own characteristics:

- ✓ **Chrome (Mirror Chrome)**

A high-shine finish that's easy to clean but shows water spots and fingerprints readily. It responds well to a soft cloth and a mild, pH-neutral cleaner. Avoid scouring pads or powders, which can scratch the surface.

- ✓ **Black Chrome (Electroplated)**

This dark, satin finish offers a sleek look and good resistance to fingerprints. As an electroplated finish, black chrome is more sensitive than it appears; avoid any abrasive cleaners, acidic products, or rough sponges to preserve its shine.

- ✓ **Gunmetal and Brushed Brass (PVD)**

Both these finishes are applied using PVD (Physical Vapour Deposition), a process that bonds colour to the surface for improved durability. Despite their resilience, these finishes can still be affected by harsh cleaners or abrasive tools. Use only gentle liquid or cream cleansers and a soft cloth. Avoid bleach, acidic solutions, or anything abrasive.

- ✓ **Brushed Nickel (Brushed Stainless Steel)**

These finishes offer a softer, matte appearance and do a good job of concealing marks. To clean, follow the direction of the brush lines using a soft cloth. Harsh scrubbing across the grain can cause fine surface damage.

Quadro Tapware:

- ✓ **Chrome, Black and Gunmetal (Electroplated)**

This satin finish offers a sleek look and good resistance to fingerprints. As an electroplated finish, is more sensitive than it appears; avoid any abrasive cleaners, acidic products, or rough sponges to preserve its shine.

- ✓ **Brushed Nickel and Brushed Brass (PVD)**

Both these finishes are applied using PVD (Physical Vapour Deposition), a process that bonds colour to the surface for improved durability. Despite their resilience, these finishes can still be affected by harsh cleaners or abrasive tools. Use only gentle liquid or cream cleansers and a soft cloth. Avoid bleach, acidic solutions, or anything abrasive.

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Ranges:

EVOKE TAPWARE

QUADRO TAPWARE

MOTIVO TAPWARE

Warranty

Note: This warranty document has been updated and is dated 1st April 2025 and applies to all products sold after this date. Please contact Newtech for products purchased prior to this date for our warranty information for products sold prior to 31st March 2025.

PRODUCT CATEGORY	RANGE/PRODUCT NAME	REPLACEMENT PRODUCT & PARTS WARRANTY PERIOD	LABOUR WARRANTY	NOTES
Tapware	Evoke/Motivo/Quadro	10 Years	2 Years	5 Years on Black, Gunmetal and Brushed Brass

Surface Finish Warranty (Residential Use Only)

Surface finish warranty is valid for **indoor installations only**. Warranty is void if installed outdoors or improperly maintained.

Finish Type	Warranty Period	Coverage
Chrome-plated	10 years Parts	2 years Labour
Stainless Steel - Lead - Free	10 years Parts	2 years Labour
PVD (Brushed Brass, Gunmetal)	10 years Parts / 5 years Colour	2 years Labour
Other finishes (Electroplated)	10 years Parts / 5 years Colour	2 years Labour

For help with maintenance or selecting the right style, contact the Newtech team at **sales@newtech.co.nz or call 0800 728 662**

Scan for
Full Warranty Information

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